

Illinois Power Company
500 South 27th Street
Decatur, Illinois 62521-2200



ILLINOIS POWER

Part of the DYNegy Performance Team

Integrated Telecommunication Systems Inc.
Marc Brauer
President & Engineering Manager
2775 Algonquin Road, Suite 330
Rolling Meadows, IL 60008

Dear Marc,

Illinois Power is an energy delivery company based in Decatur, Illinois and services 650,000 natural gas and electricity customers in a 15,000 square-mile territory across Illinois. For more than 75 years we have served our customers with reliability and integrity. Our proprietary SCADA system provides distribution substation data and maintenance alarms which are critical for servicing our customers. Our legacy SCADA technology utilizes wireline communication methods. To supplement desired monitoring areas that lacked the traditional physical communication means, we opted to install Motorola wireless SCADA equipment and leverage our existing two-way radio infrastructure. We own and operate a twenty-one (21) site Motorola 800 MHz digital trunked radio system which blankets our service area. We added Motorola SCADA equipment to smaller scale substations and areas that required interim attention during infrastructure improvements periods. Motorola wireless SCADA equipment has provided the flexibility to respond seamlessly to energy supply and demand.

Our SCADA challenges included centralizing our wireless SCADA data with the legacy SCADA system, upgrade Motorola Intrac equipment to Motorola MOSCAD equipment and expand the quantity of MOSCAD RTUs in the field.

ITS, Inc. provided a software interface which allowed Illinois Power Company to centralize our SCADA data collection points. ITS, Inc.'s software interface provided a checkpoint which validated the receipt of MOSCAD data prior to being moved into our legacy SCADA central. The fix was clean, simple and cost effective. The application manages the modbus addressing and mapping of data before moving into the Illinois Power SCADA central.

ITS, Inc. then successfully consulted and assisted with the hardware & software migration. ITS, Inc. provided the MOSCAD programming and software application for new MOSCAD equipment while keeping in mind our expansion plans. ITS, Inc. provided a software application which allows us to avoid reoccurring software charges upon adding hardware to the system. ITS, Inc. delivered onsite initialization and optimization services that resulted in acceptance plus saved dedicated SCADA department resources time and money. Our experiences with ITS, Inc. onsite was positive and reassuring.

Finally I attended ITS, Inc.'s MOSCAD Essentials training. The class was well conducted, applicable to my job efforts and overall above satisfactory. As a result of taking the course, my levels of confidence and satisfaction with the technology is greater.

Our Motorola Account Manager had recommended ITS, Inc. to address our SCADA concerns. As a Motorola customer I reap the advantages of both distribution sides now. We are provided the manufacturing support, warranty and quality expected of Motorola coupled with ITS, Inc. value-added services and MOSCAD expertise. I'm comfortable working with ITS, Inc. and Motorola as a team and look forward to an even longer relationship than the present.

ITS, Inc. has met and exceeded expectations as related to MOSCAD product knowledge and experience. Our experiences with ITS, Inc. has been efficient and productive. We now own roughly 60 Motorola MOSCAD RTUs. I commend ITS, Inc.'s software programming and professional services and recommend them to any company or utility that is considering conducting business with ITS, Inc.

Sincerely,
Stan

Stan Stach
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