

**Integrated Telecommunication Systems, Inc. (ITS)** has been in the business of providing Motorola wireless fixed data systems since 1998 and has greater than 40 years combined experience integrating and deploying Motorola wireless fixed data solutions as former employees of Motorola and Wonderware. **ITS** specializes in technical services and provides equipment, software, and integration for the design, development and commissioning of monitor and control systems.

**ITS** is an accomplished systems integrator in the following markets: Freshwater, Wastewater, Oil and Gas, and Early Warning Notification (Siren).

**ITS** is a Motorola Authorized Value Added Reseller (VAR) that features the following:

- ✧ ***Member of Motorola's prestigious Pinnacle Club*** – ten (10) consecutive years
- ✧ ***Certified MOSCAD Solution Provider*** – one of only eight (8) companies in the U.S.
- ✧ Hands on experience with MOSCAD-based, ACE-based, and Intrac-based SCADA Systems
- ✧ Over thirty (40) years combined experience working with the Motorola MOSCAD product line and the Motorola Legacy Systems (Intrac)
- ✧ An excellent reputation for providing quality programming services within stipulated budgets and schedules
- ✧ Timely, personalized support on a system-by-system basis

From the beginning, **ITS** realized that service quality was the foundation required for differentiating itself from the rest of the marketplace. Throughout the entire technology education, acquisition process, and project lifecycle **ITS** will address the Five Constructs of Service Quality on a daily basis. The Five Constructs of Service Quality are Reliability, Responsiveness, Assurance, Empathy and Tangibles.

**Reliability** – our ability to perform a service dependably

**Responsiveness** – our willingness to help clients

**Assurance** – our ability to inspire trust and confidence

**Empathy** – our individualized attention given to clients

**Tangibles** – encompass facilities, equipment, personnel and written materials

A major goal of **ITS** is to provide our clients with incomparable, professional system implementation. **ITS** is inclined to commit to the greatest standards with each clients' application to ensure all solutions are implemented correctly, the first time.

To further demonstrate our commitment, our clients are trained in the inner-workings of their system. **ITS** trains clients to perform tasks that most integrators charge to do for their customers including configuring and downloading a new or replacement CPU, adding sites to the SCADA central computer software, and first-line troubleshooting. By training our customers, **ITS** saves them thousands of dollars per year allowing them to add to the system more quickly and earn a quicker return on their investment.

Contact **Integrated Telecommunication Systems** today!

<http://www.ITSinfo.com> | [sales@ITSinfo.com](mailto:sales@ITSinfo.com)

**847.368.8400**

Copyright © 2009 ITS, All rights reserved

[HTTP://WWW.ITSINFO.COM](http://www.ITSinfo.com)

**Corporate Headquarters**

1801 Hicks Road, Unit D  
Rolling Meadows, IL 60008  
(847)368-8400 • (847)368-0270 Fax

**Florida Area Office**

1971 W. Lumsden Rd #328  
Brandon, FL 33511  
(813)684-7360 • (813)283-0011 Fax