

October 7, 2004

To whom it may concern,

I have worked with Mark and Todd Brauer on several projects involving communications with emergency generators and 800 Mhz radio systems here at Wake County Government in North Carolina. The first project was a \$250,000 project in 2002 to build a Motorola SCADA and Wonderware InTouch system that would connect, with live data, the Wake County General Services and Wake County Emergency Management Departments to six radio communication sites and five Emergency Evacuation Shelters. This is used to monitor emergency generator system points status, building intrusion and temperature, and radio tower lighting status at the radio communication tower sites and emergency generator system points status at the emergency evacuation shelters.

This project involved the installation of 11 RTUs, 1 FIU, a Server and 4 client workstations. ITS set up the Server and workstations. They also wrote the applications for the RTUs and FIU based on specs given them by Wake County GSA. They created the Wonderware Intouch database and graphics and set up Win 911 paging.

ITS has continued to enhance the system database and graphics as we have purchased more RTU's to monitor emergency generators that are installed around the county. They have provided excellent support and user training since we began working with them in late 2001.

A recent project they worked on for us was to integrate a Motorola NFM system on a separate network to our SCADA Wonderware database and graphic interface so we could monitor the emergency generators at ten additional radio communication sites. This was designed so the current SCADA users see the new network on the current Wonderware Intouch client PCs in a way that is seamless to them.

Mark Brauer, Todd Brauer and the rest of the ITS team come highly recommended by Wake County as they have shown us that they are highly skilled in the setup, maintenance, and enhancement of the Motorola SCADA and the Wonderware InTouch product lines. Their commitment and support to Wake County has always been excellent and we plan to continue to use them in the future as Wake County continues to expand our use of Motorola SCADA products and Wonderware Intouch.

Please feel free to contact me for any additional information at (919) 856-5968.

Sincerely,



Jerry Horton  
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